

## Annex

Numbers of complaints lodged with the Companies Registry, the Customs and Excise Department and the Consumer Council regarding financial intermediation services (Note)

Year	Companies Registry	Customs and Excise Department	Consumer Council
2012	2	--	9
2013	2	10	38
2014 (up to November)	2	34	71

Note: According to the Hong Kong Monetary Authority, they have not received any complaints against financial intermediation services during these three years.

The Police do not maintain statistics on the number of complaints against financial intermediation services.

The amended Trade Descriptions Ordinance covering services provided by traders came into effect from 19 July 2013. The statistics provided by the C&ED refer to the complaints received since that date.